Stamped Digital Reports FAQ

About the Change

What is a Stamped Digital Report?

A Stamped Digital Report is an online servicing or testing report that has been secured by blockchain and cryptographic technology. It is tamper-proof, instantly authenticated, and dynamically updated. This means your Stamped Digital Report will always reflect its true and latest status when verified.

Why is FSRS moving away from paper/PDF reports?

FSRS always strives to ensure the best service is provided to our clients. Paper/PDF reports are easily lost, slow to verify, and hard to store & retrieve. This makes it difficult for our customers to respond to checks from auditors and authorities, creating unnecessary administrative work for company/vessel person in charge. Stamped Digital Reports are always available on-demand and instantly authenticated, eliminating all unnecessary administrative paperwork when our customers are going through audits or checks.

Access & Delivery of Stamped Reports

How will I receive my Stamped reports?

You will receive a link to your Stamped reports via email upon servicing/testing job completion. Within the email, you will also receive a PDF copy of your Stamped report and a link to our online verification tool.

Can I download and store my Stamped reports offline?

Yes, you can download the PDF copy of your Stamped report from the Service Completion Notice email, or the verifiable copy (.json file) from the online verification tool.

What makes the PDF copy of my Stamped report different from traditional PDFs?

The PDF copy of your Stamped report is tamper-proof and can be instantly authenticated via QR code scan. By scanning the QR code, anyone can view the latest state of your Stamped report.

How can I share my Stamped Report?

We encourage you to share your Stamped reports via their direct link to prevent any instances of tampering with your report.

Verification Process

How do I verify a report?

You can verify your report in 4 ways:
1. **PDF copy –** scan the QR code
2. **Direct link –** click on the
3. **FSRS' online verification tool –** drag-and-drop the PDF copy
4. **Online Company Folder –** click on any report

What happens if I lose the link to my report?

Reach out to operations@fsrs.com with your company name and job number, and we will be able to resend you the link to your Stamped report.

Can your online verification tool be spoofed?

As our online verification tool is hosted online, any pre-rendered report can have its generated text edited by the browser's developer tools.

As such, we advise against trusting any screenshots of our online verification tool. Instead, always perform the authentication in real-time to ensure no spoofing can take place.

Legality & Security

Are Stamped reports legally valid?

Yes, our Stamped reports work like any other servicing or testing documentation.

How are Stamped reports secured?

Stamped reports are secured by multiple instances of cryptographic hashing. This makes it impossible to tamper the report as any change to the report would result in a different hash generated during the verification process.

Access & Security of Online Company Folder

What is an Online Company Folder?

An Online Company Folder is a secure online folder dedicated to your company. All Stamped reports issued by FSRS will be stored in your Online Company Folder so you have on-demand access to your reports. Clicking on any report stored in the Online Company Folder will enable you to view and authenticate the report.

Is an Online Company Folder secure?

Yes, it is secure. Nobody can edit the folder—not even FSRS. The only actions that FSRS can do to your folder is to store your Stamped reports in your folder and reset folder ownership. You, and anyone else with the link, can view and share the folder, but cannot upload into the folder. Uploaded reports cannot be deleted, edited, or hidden.

How can I share my Online Company Folder?

Online Company Folders can be shared via direct link or QR code at the top right corner of the folder.

Can I protect my Online Company Folder?

Yes, the owner of the Online Company Folder can set a password to restrict access to the Online Company Folder via "Privacy Settings" after the Online Company Folder has been claimed.

What happens if I lose the link to my Online Company Folder?

Reach out to operations@fsrs.com with your company name and we will be able to resend you the link to your Stamped report.

What happens if the owner of the Online Company Folder is leaving the Company?

The owner of the Online Company Folder can "Transfer Ownership" on the Folder page to a new email. Alternatively, reach out to operations@fsrs.com with your company name and request to reset the ownership of the profile. Once reset, the profile can be claimed by another team member.

What happens if the Online Company Folder has been claimed but ownership needs to be transferred?

The owner of the Online Company Folder can "Transfer Ownership" on the Folder page to a new email. Alternatively, reach out to operations@fsrs.com with your company name and request to reset the ownership of the profile. Once reset, the profile can be claimed by another team member.

Technical Issues

What if I have limited internet onboard?

Authentication of Stamped reports require internet connection. We recommend that you share the link to your report with anyone who needs to authenticate and check your reports while you still have connection.

Why does my report return an error?

Your report may have been tampered with, expired, or suspended. Reach out to operations@fsrs.com with your company name and job number, and we will be able to identify the issue.